

DreamMark1 Co., Ltd.

## **Company Introduction**

2021

# Table of **Contents**

- 01. Company Outline
- 1-1 ABOUT DREAMMARK1

## 02. Major Business

- 2-1 Co-location
- 2-2 Leased Line
- 2-3 Hosting
- 2-4 Security(UTM/Security Control)
- 2-5 CDN
- 2-6 Management

## 03. IDC Infra

- 3-1 Co-location
- 3-2 Electric Power & Facility
- 3-3 HVAC
- 3-4 Fire Fighting
- 3-5 Security
- 3-6 Operation Center
- 3-7 IDC location

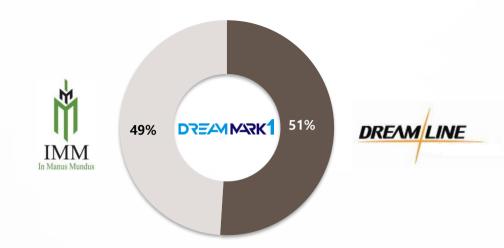
## Chapter 01 **About DreamMark1**

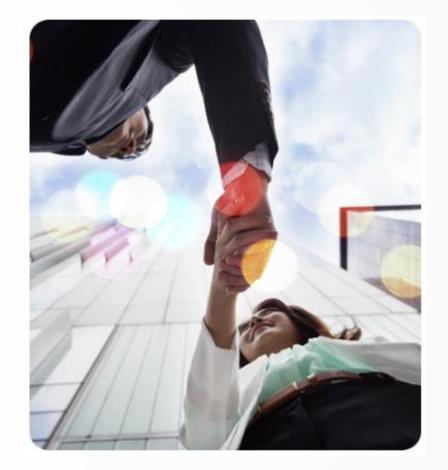
## DREAM MARK1

## Provision the very best service with State-of-the-art environment

## Company Outline

- Company Name DreamMark1 Co., Ltd.
- CEO Ji-Chang YU
- Established Dec 7th, 2016
- Address 61, Digital-ro 31-gil, Guro-gu, Seoul, Republic of Korea
- Main Service IDC infra (Co-location), Hosting, Security Solution, CDN, MSP





Shareholder Structure

P. 3/20

#### **About DreamMark1**

## Organizational System through Specialists by Professional Field

We put top priority on non-stop operations for protecting customer's key asset by assignment of professionals

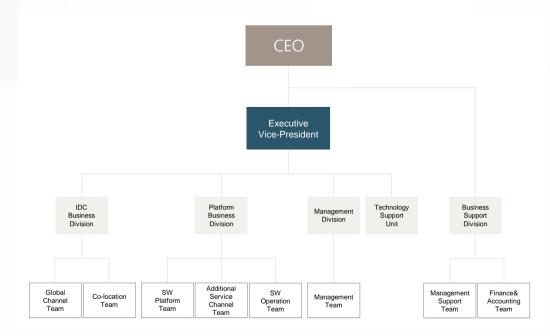
**Leading History** 

**Organization Chart** 

▶ 2018. 09 Guro IDC Business Starting

> 2018. 09 Gasan IDC Business Starting

▶ 2018. 06 DreamMark1 IDC Business Starting





## **Company Outline**

### 1. Stability/ Quality

2. Accessibility

3. Neutral IDC

#### Forte of DreamMark1

#### Best reliability, Best quality network service

Uninterruptible power supply by triple power supply system from KEPCO(2N, Guro/Doksan substation)

Provision of excellent dedicated line service and price competitiveness through IX interconnected network which is directly connected to major domestic ISPs

Thorough 24/7/365 real-time monitoring system (DCIM, NMS) for IDC facilities, power and network

#### **Optimal Accessibility**

Connection to Sangam area (Media center) and Pangyo area (Game center) as a Neutral IDC

Located in G-Valley (Guro/Gasan) which is optimized for the center of Seoul IT business companies

#### Provision of network operator's Internet access point (POP)

Provision of stable service through connection of multiple communication carriers

XC service stability guarantee through customer dedicated cross connect zone



## **Main Service**

2-1. Co-location

- 2-1. Co-location
- 2-2. Leased Line
- 2-3. Hosting
- 2-4. Security
- 2-5. CDN
- 2-6. Management

#### Co-location

Co-location is a service that provides rack which customer can install its information system and network equipment with operation management. \*Co-location = Rack service + line



#### Best network infrastructure

Dreammark1 has secured a competitive price and excellent quality line through business agreement with Dreamline which owns 57,000 km of optical communication network nationwide and can use IX interworking network directly connected with domestic / foreign CP / ISP at Dreammark1 IDC.



#### State-of-the-art co-location environment

It provides the best infrastructure environment such as diverse power, air conditioning system, network configuration and thorough security for stable service.



#### **Stability**

IDC specialist engineers operate a real-time control room 24/7 to actively cope with various accidents and obstacles so that customer's information system is stably operated.



## **Main Service**

2-2. Leased Line

- 2-1. Co-location
- 2-2. Leased Line
- 2-3. Hosting
- 2-4. Security
- 2-5. CDN
- 2-6. Management

## Leased Line

- Leased line is a monopolized independent line that provides a secure and reliable B2B premium line service.



#### Security /stability

It is highly secure because it uses the connected network independently between two specific points, and also provides the highest reliability by using the highway underground.



#### Provide high quality service

The dedicated line consist of 100% optical cable and provides high quality service.



#### Provide nationwide diverse network

Since network is constructed with built-in grid and double, it can automatically and quickly recover when a problem occurs.



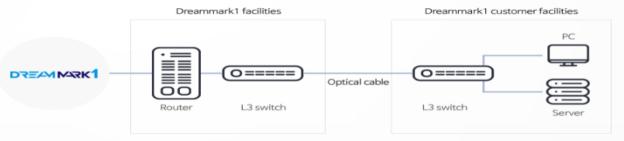
#### **Providing One-Stop Service**

Dreammark1 offers one-stop service from service opening to future maintenance by 1: 1 matching between a customer and the person in charge.



#### 24 /7 customer service center operation

24 hours a day, 365 days a year, the network operation center controls the nationwide network in real time and operates a customer service center.



## **Main Service**

2-3. Hosting

- 2-1. Co-location
- 2-2. Leased Line
- 2-3. Hosting
- 2-4. Security
- 2-5. CDN
- 2-6. Management

## Hosting

#### **Server Hosting**

It is a service that provides server, network(circuit), operation / control etc., which required for business operation



#### **Ensure server choice**

Dreammark1 IDC cooperates with leading domestic and foreign server manufacturers (HP, IBM, DELL, etc.), so customers can get 100% product guarantee with various server options.



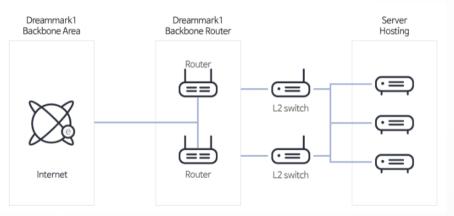
#### Real-time technical support

Professional engineers reside in IDC and provide integrated management through server and network monitoring 24 hours a day, 365 days a year.



#### 1:1 dedicated layout

In order to reduce the inconvenience for provision of customers immediate technical support, we place the sales person in charge at each customer's site,



## **Main Service**

2-4. Security

- 2-1. Co-location
- 2-2. Leased Line
- 2-3. Hosting
- 2-4. Security
- 2-5. CDN
- 2-6. Management

## Security

#### **▶** UTM

- The UTM service is a service that protects internal information systems and assets by integrating essential security features such as VPN, firewall, IPS, and content filtering



#### Thorough security

UTM professional security technicians establish and apply security policies so that customers can build security and deal with faults



#### **Optimization**

UTM professional security technicians can directly consult your company's information system for UTM services and operate optimized services



#### **Control / Operation**

A professional security engineer resides in the control center operating 24/7 to make sure your information system is safely protected

#### **▶ Integrated Security Control**

- Dreammark1's security experts directly control and protect the customer's information system 24/7 from sophisticated security threats



#### Convenience

Customers can apply various security solutions to their systems at once without complicated process.



#### **Cost savings**

Customers can design security with integrated firewall, IPS / IDS, VPN, and DODOs, at a lower cost than individual applications.

## **Main Service**

2-5. CDN Service

- 2-1. Co-location
- 2-2. Leased Line
- 2-3. Hosting
- 2-4. Security
- 2-5. CDN
- 2-6. Management

## **CDN** service

It is a service that guarantees stable data and contents transmission for companies that deal with businesses such as shopping mall, portal, game, internet service company, image movie, and broadcasting by solving a traffic concentration, bottleneck, and data loss caused when contents are transmitted.



#### Shortest time response

You can transmit various content in the shortest time through optimal access route.



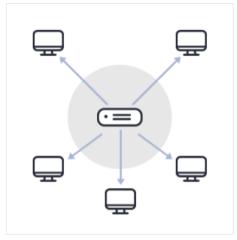
#### Mass traffic can be transmitted

You can quickly transfer large amounts of traffic content (videos, images, files, etc.) to content users.

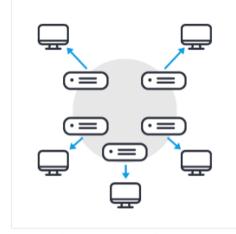


#### Convenience

Customers can provide convenience to users through increasing performance and fast loading.



Before CDN Service Configuration



After CDN Service Configuration

P. 10/20

### **Main Service**

2-6. Management

- 2-1. Co-location
- 2-2. Leased Line
- 2-3. Hosting
- 2-4. Security
- 2-5. CDN
- 2-6. Management

## Management

- It is an IT outsourcing service that manages customer's IT information system and infrastructure resources by utilizing the resources of Dreamark1 such as specialized personnel, facilities, equipment, solution and network resources.



#### **Best Consulting**

IDC experts provide optimal consulting by analyzing customer information systems in detail



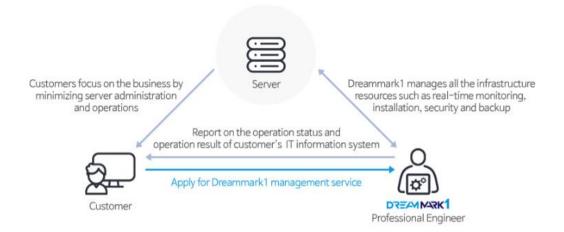
#### **Cost savings**

By managing the entire IT system and infrastructure to Dreammark1, customer can significantly reduce the construction and operation costs.



#### Minimize the failure rate

Customer IT information systems are always up-to-date to defend against a variety of security threats and minimize system failures.



## **IDC** Facility



## **IDC Facility Summary**





Up to Magnitude 6.0 Seismic Design

Height 4.8M (Easy to install larger system – More than 1M height clearance compared to other buildings) Space-Saving & Utilization Design for space maximization



Uninterruptible power supply by triple power supply system from KEPCO(2N, Guro/Doksan substation) including UPS/Storage Battery(Li-ion, 2N) and Emergency Generator(N+1 2,250kW Generator)



Separated Operation of data processing room and air-conditioning room, Water leak detection system, Cooling Tower for IDC only: High efficiency water cooling type(N + 1)
Thermo-hygrostat: Energy-Saving & free-cooling type(Water/Air cooling dualization)



4 stages access control security system

- 1st floor entrance Information / Elevator control / Penetration alert system into buildings/ System room entrance alert
- IC card, Speed Gate, Vein matching, CCTV, Security Guards monitoring on 24/7/365, Semi transparent window glass, Glass breakage detector installation



24/7/365 Disaster Prevention/Control Center

- Fire/Smoke Detector , Auto gas fire extinguishing system(NAF 3)

## **IDC** Infra

3-1. Co-location Facility

- 3-1. Co-location Facility
- 3-2. Power Facility
- 3-3. HVAC
- 3-4. Fire Fighting
- 3-5. Security
- 3-6. Operation Center
- 3-7. IDC location

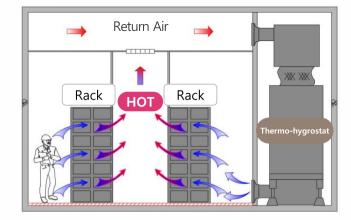
### Co-location Space

#### **■** Facility

- Congenial containment system suited for IDC surroundings

#### **High-Power Zone**

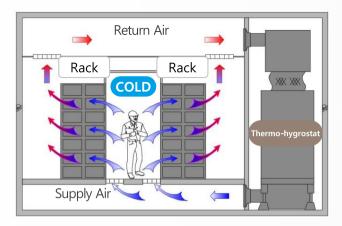
- **Environment**Height 4,800mm, Co-location space 2,700mm (For high thermogenic server)
- ► Type of Containment Applied Hot Aisle Containment for quick heat emission



#### Low-Power Zone

Height 4,800mm, Co-location space 2,700mm (Raised Floor)

Independent configuration (unconnected with ceiling module)
Applied Cold Aisle Containment



## **IDC** Infra

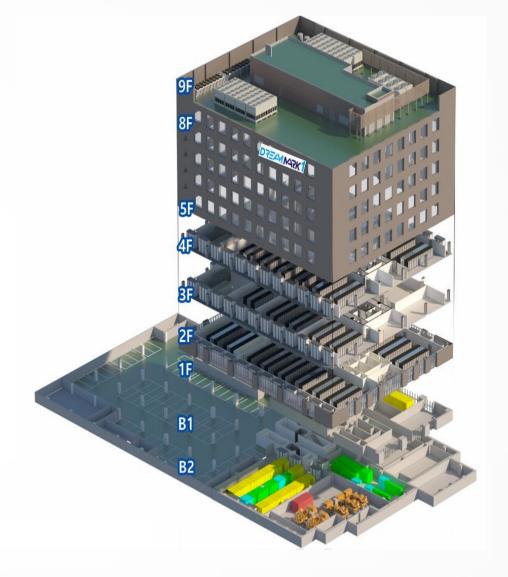
3-1. Co-location Facility

- 3-1. Co-location Facility
- 3-2. Power Facility
- 3-3. HVAC
- 3-4. Fire Fighting
- 3-5. Security
- 3-6. Operation Center
- 3-7. IDC location

## **IDC** Infra

#### Data Center Internal Structure

9F		Cooling tower, Circulating pump	
8F		Office	
<b>7F</b>		Office	
6F		Office	
5F		Office	
4F		Data Center (SMB) UPS / Storage battery	
3F		Cloud Data Center UPS / Storage battery	
2F		Cloud Data Center UPS / Storage battery	
<b>1</b> F		Lobby / Retail	
B1F	Parking Area		UPS, Storage battery
B2F	Parking Area		Generator Electric Room



## **IDC** Infra

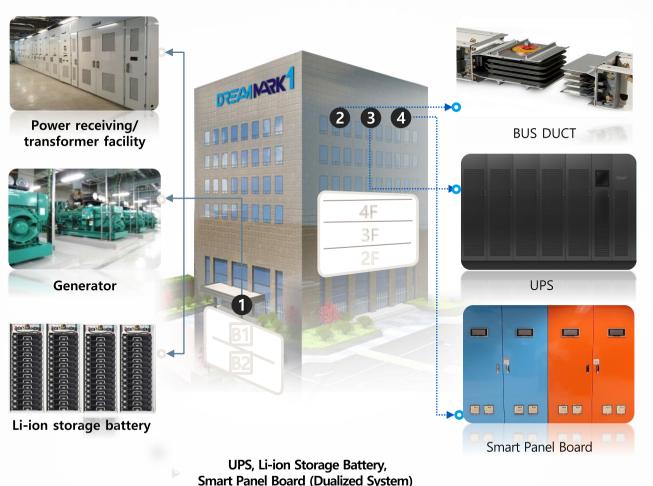
3-2. Power Facility

- 3-1. Co-location Facility
- 3-2. Power Facility
- 3-3. HVAC
- 3-4. Fire Fighting
- 3-5. Security
- 3-6. Operation Center
- 3-7. IDC location

## **Electric Power**

#### **Notice** Power Facility

- Uninterruptible power supply through power line dualization



- Power receiving/transformer /Generator/UPS/Storage Battery
  Substation dualization(Guro/ Doksan)
  Generator for communication , C.T.T.S for pauseless switchover
  2N UPS (15 minutes back up time )
- 2 BUS DUCK

Output power between UPS and BUS DUCT

- 3 Electrical panel/Generator/UPS /Storage Battery
  UPS per floor/Li-ion battery
- 4 Smart Panel Board

Power supply & loads management per rack Management of power quality Voltage / Electric Current/ Electric Power Energy SCADA monitoring system

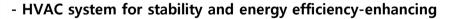
## **IDC** Infra

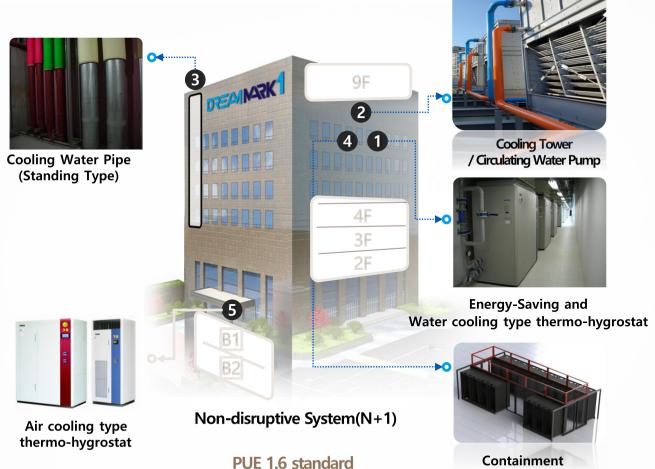
3-3. HVAC

- 3-1. Co-location Facility
- 3-2. Power Facility
- 3-3. HVAC
- 3-4. Fire Fighting
- 3-5. Security
- 3-6. Operation Center
- 3-7. IDC location

## Heating, Ventilation, Air conditioning Systems







- Energy-Saving and
  Water cooling type thermo-hygrostat

  (Pre-cooling type)
- 2 Cooling Tower/Circulating Water Pump (N+1)
- 3 Standing Type cooling water pipe (N+1)
- **4** Containment

3F : Cold Aisle Containment 2F : Hot Aisle Containment

- Air cooling type thermo-hygrostat

## **IDC** Infra

3-4. Fire Fighting

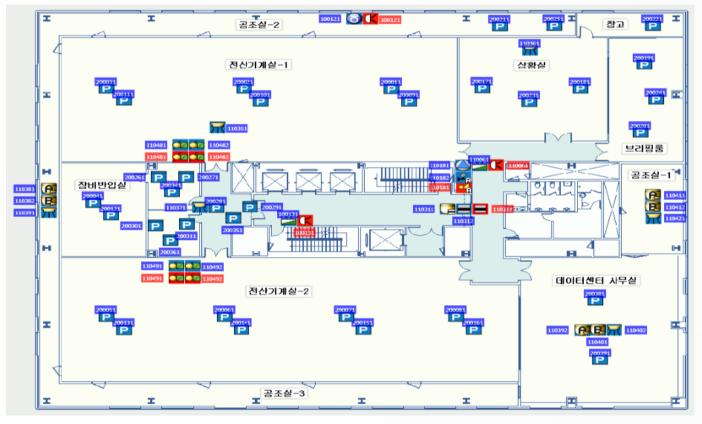
- 3-1. Co-location Facility
- 3-2. Power Facility
- 3-3. HVAC
- 3-4. Fire Fighting
- 3-5. Security
- 3-6. Operation Center
- 3-7. IDC location

## Fire Fighting Facilities

#### **■** Fire Protection system

- System installation for Automatic fire detection, Security alarm, P-type receiver, and 24/7/365 monitoring through connectivity disaster prevention room
- Pro-Environment Extinguishing Agent : NAF-III, HFC-125
- Dispersion type fire extinguishing equipment, Connectivity through integrated monitoring system





## **IDC** Infra

3-5. Security

- 3-1. Co-location Facility
- 3-2. Power Facility
- 3-3. HVAC
- 3-4. Fire Fighting
- 3-5. Security
- 3-6. Operation Center
- 3-7. IDC location

## Security Facilities

#### Phase 1

- Access control & monitoring on 24/7/365 by security guards

#### Phase 2

- Access control on each floor, emergency stairs, and elevators by IC card, vein matching system

#### Phase 3

 Internal access control on each floor by IC card and speed gate

#### Phase 4

- Access restriction to Data Processing/Machinery Room by vein matching system, and cage door lock





#### **Access control & monitoring**



**Speed Gate** 





vein recognition system

Cage Door Lock

## **IDC** Infra

3-6. Operation Center

- 3-1. Co-location Facility
- 3-2. Power Facility
- 3-3. HVAC
- 3-4. Fire Fighting
- 3-5. Security
- 3-6. Operation Center
- 3-7. IDC location

## **Operation Center**

#### Network Monitoring

Real-time network monitoring

Real-time notification & action for system failure

#### RTMS for Customer' Equipment Condition

Real-time customer equipment monitoring
Real-time notification of system failure recovery

#### Real time processing for Customer' request

Real-time requisition & result notification of customer complaints By customer support site

#### **■ Protection Method for Customer Information**

Strong access control management by Arbor Peak Flow and real-time network threshold system to customer equipment which is Defensible against DDoS attack

#### ■ DCIM(Data Center Infrastructure Management) & Integrated Monitoring

Monitoring facilities control/ power control/ glass breakage/ leakage detection by DCIM CCTV/Access Control/ Network Traffic Control by integrated monitoring system





## **IDC** Infra

3-7. IDC Location

- 3-1. Co-location Facility
- 3-2. Power Facility
- 3-3. HVAC
- 3-4. Fire Fighting
- 3-5. Security
- 3-6. Operation Center
- 3-7. IDC location

## **IDC Location**

#### **Address**

61, Digital-ro 31-gil, Guro-gu, Seoul, Republic of Korea, Guro IDC Center (197-12 Guro-dong, Guro-gu, Seoul, Guro IDC Center)





61, Digital-ro 31-gil, Guro-gu, Seoul, Republic of Korea, Guro IDC Center

Tel: 1877-0555

Fax: 02-6007-6239

www.dream-mark1.co.kr